



RETURN MATERIALS ADVICE

RMA #

office use only

- Fill in ALL fields
- One form PER UNIT
- Email form using the button above - this will go directly to our service team.
- All items being sent in for service must have an RMA Number!
- Form will be emailed back to you with an RMA Number - Print and Attach the returned copy to serviceable items and address to Service Department, SITECH WA at the below address.
- SITECH WA takes no responsibility for lost data or configuration settings. Please ensure you back up your data and settings before sending items in for service.

Contact Information

Company

Site

Name

Position

Contact Number

Date

Email Address

Part Information

Machine Model

Assett No

Component

Serial No

Shipping Date

Date Required

Description of Fault Error Message / Warnings

Return Shipping Details

Receiver Name:

Return Address

Courier

Account No